

Huhtala Oil & Propane

198 Patriots Road

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978-632-1221

www.huhtalaoil.com

Parts covered under the Value Plan - \$299.00

- Oil Filter Element
- Fuel Pump Strainer and Gasket
- Oil Burner Nozzle
- Air Filters (Excludes Electronic or Media Air Filters)
- Electrodes
- Ignition Transformer/Ignitor
- Fuel Pump
- Fuel Pump Coupling
- Fuel Pump Jet Line
- Fuel Pump Solenoid (Electric)
- Oil Burner Combustion Fan
- Oil Burner Motor
- Oil Burner Mounting Flange
- Oil Burner Air Tube
- Oil Burner Combustion Head
- Cad Cell Relay
- Cad Cell Eye and Wire
- Zone Switching Relay (Up To 3 Zones)
- Boiler High Limit Aquastat
- Boiler Low Limit Aquastat
- Boiler Service Toggle Switch
- Standard Fan/Limit Control
- Draft Control
- Electric Firomatic Switch
- Boiler Wiring Connections (After Electric Firomatic)
- Heating Thermostat (Single Stage, Non-Programmable)

Labor covered under the **Value Plan**;

-All necessary labor to repair or replace the above parts when performed during normal business hours. After hours, weekend, or holiday labor is not covered under the Value Plan and will be charged at prevailing overtime rates.

Parts covered under the **Value Plus Plan - \$399.00**

All of the above with the addition of;

- Warm Air Furnace Blower Motor and Belt (Direct Drive Included)
- Hydro-Air Fan Coil Blower Motor
- Hydro-Air Fan Coil Relays and Blower Boards
- Blower Wheel
- Blower Housing
- Motorized Zone Dampers (Non-Pneumatic)
- Zone Switching Relays (Over 3 Zones)
- Boiler Feed Valve and Backflow Preventer
- Boiler Relief Valve (Steam and Hot Water)
- Expansion Tank (Bladder Style, Up to #90)
- Circulators (Complete)
- Circulator Flanges and Gaskets
- Flowchecks/Flow Controls
- Drain Valves (Within 4' Of Heating Unit)
- Flue Pipe
- Electronic and Media Air Filter Elements
- Steam Pressuretrol Controller (Primary Only)
- Steam Boiler Pigtail
- Hot Water Boiler Triple Aquastat
- Antifreeze Recharge (Up To 10 Gallons)
- Heating Thermostat (Programmable)
- Zone Valve Powerhead (Excluding Steam Zone Valves)
- Zone Valve Transformer
- Baseboard/Radiator Purging

Labor covered under the **Value Plus Plan**;

All necessary labor to repair or replace the above parts during normal business hours as well as after hours, weekends, and holidays. Service not performed during normal business hours is only covered on an "emergency basis" as described in the general terms and conditions.

Parts covered under the **Elite Plan - \$599.00**

All of the above with the addition of:

- Tankless Coil*, #
- Hot Water Mixing Valve and Piping (Within 4' Of Boiler)*
- Hot Water Boiler
- Warm Air Furnace
- Steam Boiler
- Indirect Water Heater*, #
- Oil Tank (Except Enclosed or Underground Oil Tanks)

*Coverage for these items is not offered in Gardner, Massachusetts.

Failure of these items is defined as physical failure resulting in leaks, not temperature production or hot water consistency.

Elite Plans offer free “Extended” Oil Tank Protection coverage which provides a complete oil tank replacement in the event of tank failure.

All service plans include **one yearly preventative maintenance** (referred to as “cleaning”). All systems shall be cleaned, serviced, evaluated, adjusted, lubricated, and a combustion efficiency test performed.

General Terms and Conditions:

All equipment is subject to our inspection and approval for acceptance. Units must meet current code for eligibility. Any repairs necessary to bring equipment to code will be billed at normal rates plus parts. Huhtala Oil and Propane Company reserves the right to decline coverage for any equipment upon inspection, both initial and yearly.

Once accepted, Huhtala Oil and Propane Company reserves to right to cancel any service policy for the following reasons;

1. Failure to receive automatic delivery service from Huhtala Oil and Propane.
2. Failure to maintain proper credit standing or abide by our credit terms.
3. Receiving repairs or maintenance from any party other than a Huhtala Oil and Propane Company service technician or personnel authorized by Huhtala Oil and Propane Company to perform repairs or maintenance.
4. Failure to allow Huhtala Oil and Propane Company to perform scheduled yearly preventative maintenance during the months specified in these terms and conditions.

These plans do not cover low pressure or rotary burners. Units firing in excess of 3 gallons per hour are not eligible for coverage. Commercial properties are not eligible for these plans. Plans cover a single heating unit, not a single property. Homes with multiple units are encouraged to purchase multiple service policies. Outdoor oil tanks, or those otherwise exposed to freezing temperatures, shall be ineligible for coverage if #2 fuel oil is requested or used by the customer. The use of #2 fuel oil in an outdoor tank may result in policy cancellation.

This plan DOES NOT COVER water damage of any description or type. Part repair or replacement is subject to the availability of parts. Acquisition of obsolete parts cannot be guaranteed. Any construction work, such as opening of walls or floors to allow for service work, is the responsibility of the homeowner and the cost of that work is not covered in these plans. Chimney repairs, maintenance, or cleaning is not covered under any service plan.

All parts and labor furnished under these plans shall be limited to what is deemed necessary to provide safe and proper operation or repair. Unnecessary material or labor to furnish repairs, as requested by the customer, is subject to additional charges at prevailing rates. All parts supplied by Huhtala Oil and Propane shall be equal to that which is being replaced with regards to design, quality, or function and may be new, rebuilt, or used. This includes equipment covered under the Elite Plan. Qualifying unit replacements shall be comparable in design, function, and efficiency rating to that which is being replaced. Huhtala Oil and Propane shall offer optional upgrades on replacements at a discounted price.

These service plans are offered for a period of one year from the date of acceptance by Huhtala Oil and Propane Company. Service plans are renewed automatically on the anniversary date and charged to the owner’s account at the prevailing rate. Cancellation of any service contract requires a 30-day notice in writing. These plans may be

terminated at any time by either party. If terminated, charge will be made on the basis of work performed and the time the contract has been in effect.

Preventative maintenance (referred to as "cleaning") appointments covered by service contracts shall be scheduled during the months of March, April, May, June, July, and August.

These plans do not require Huhtala Oil and Propane to provide service or repair/replace parts which are damaged due to conditions beyond its control. These conditions include, but are not limited to, flood, fire, lightning, power failure, blown fuses, main switch off, flooded heating system, no water in the boiler, water in the basement, improper use of heating equipment, water or contaminants in the fuel tank, vacant or unoccupied dwellings, damage caused by neglected water or fuel leaks, damage caused by central humidifiers, or damage caused by frozen heating or water lines. Condensate pumps, boiler feed tanks, low water cutoffs, as well as combination water feeder/cutoff devices, are not covered under any service plan. Steam boiler damage caused by low water cutoff failure is not covered under any service plan. Customers will be charged according to prevailing rate for parts and labor when any operations are performed outside the scope of material or labor covered in a service plan.

"Emergency basis" for Value Plus and Elite service plans includes NO HEAT, SMOKE, SIGNIFICANT WATER LEAK, OIL/FUEL LEAK. Any service work deemed necessary by the customer beyond these conditions is subject to charge at prevailing rates.

LIMITED LIABILITY:

If Huhtala Oil and Propane supplies defective parts or services under the plan, liability is limited to the reasonable cost to repair or replace those defective parts or service. In no event shall such liability exceed \$500.00. Huhtala Oil and Propane is not responsible for consequential damages to persons or property including, but not limited to, damage caused by fire, smoke, soot, water leakage, frozen pipes, leaks in fuel tanks or supply lines, or leaks in related piping. In addition, Huhtala Oil and Propane shall not be responsible for bodily injury or property damage arising from the disposal, discharge, release, or escape of oil or petroleum products and derivatives into or upon the customer's property, surrounding properties, the atmosphere, or any body or source of water, private or municipal.

Service Policy Selection and Agreement

Customer Name:

Customer Address:

Please select one of the following (please circle and initial);

Value Plan - \$299.00 _____

Value Plus Plan - \$399.00 _____

Elite Plan - \$599.00 _____

By signing below, I state that I have read these policies in their entirety and **fully understand and agree to all terms and conditions** presented by Huhtala Oil and Propane Co., Inc.

Customer Signature

Huhtala Oil Representative

Date